

INFORMATION ON THE RIGHT OF WITHDRAWAL

Right of withdrawal

You are entitled to withdraw from this contract without stating any reasons within fourteen days.

The period of withdrawal is fourteen days from the date on which the contract is concluded.

To exercise the right of withdrawal, you need to submit an explicit declaration (sent e.g. by mail, fax, or e-mail) of your decision to withdraw from this contract to:

Vita 34 Gesellschaft für Zelltransplantate m.b.H.
Hartäckerstrasse 28, 1190 Wien
Phone: +43 (0)153394-43
E-mail: kundenservice@vita34.at

You may use the enclosed sample form of withdrawal, which is not compulsory though.

To comply with the period of withdrawal, it shall be sufficient to send the declaration of withdrawal prior to the expiry of this period.

Consequences of withdrawal

If you withdraw from the contract, we shall reimburse any payment made by you, including the cost of delivery (except for the additional cost arising from your choice of another than the low priced standard type of delivery), promptly and at the latest within fourteen days after we received the declaration of withdrawal. We will use the same means of payment that you used for the initial transaction, unless otherwise expressly agreed. We will in no event charge extra costs for such reimbursement.

You have to return the goods (the collection kit) promptly and in any case at the latest within fourteen days after you informed Vita 34 about the withdrawal to **Vita 34 Gesellschaft für Zelltransplantate m.b.H., Hartäckerstrasse 28, 1190 Wien**. This period shall be regarded as complied with, when you send the goods prior to the expiry of this period.

You will bear the direct charges for the return.

You need to pay for a possible depreciation of the goods only, if such depreciation is the result of you handling the goods in a way that is not required to check the quality, properties, and functionality of the goods.

If you requested that the services start during the period of withdrawal, you will have to pay an adequate amount corresponding to the portion of the services already rendered at the date on which you informed us about your decision to withdraw from the contract compared to the total scope of services provided for in the contract.

End of information on right of withdrawal

Withdrawal

(Please fill in only if you want to withdraw from the contract!)

I/we herewith withdraw from the contract I/we concluded regarding the purchase of the following goods/the provision of the following services:

Order date* _____

Name/address of consumer/s

Title* First name* Last name*

Street and house number*

Postal code and place*

Country

Your e-mail address for prompt confirmation of the withdrawal

E-mail*

Date of withdrawal* _____

Signature* _____

All fields marked with an asterisk (*) are required fields.